

CDR Grading Scale alignment with R2v3 REC Effective 04/2022

As outlined in CDR SOP – Reuse and Refurbish, CDR Global has implemented the R2v3 Cosmetic and Functionality Categories as outlined in the R2 Equipment Categorization (REC). As such, the tables below correlate CDR’s Grading Scale to those categories as defined in the REC. This documentation crosswalk exhibits the levels of physical condition and functionality of all items from receipt, sale, or final disposition. Further, these tables bring the existing CDR Grading Scale into alignment with the R2v3 REC.

All processed data bearing equipment has a Status of being sanitized.

Cosmetic Category	Description	CDR Scale
C0	Not categorized	Not evaluated / processed
C1	Damaged (For materials recovery)	E
C2	Used Poor – Heavy use and age × Cosmetic blemishes are significant, such as multiple heavy dents, may require repair × Damages to latches, hinges, keyboards, etc. are prevalent × Critical parts are missing	D
C3	Used Fair (Moderate use and age) × Cosmetic blemishes are consistent with wear, including multiple dents, discoloration, and light to heavy scratches × Damage to latches, hinges, keyboards, etc. × Some parts, panels, bezels, or covers may be missing	C
C4	Used Good × Cosmetic blemishes include scratches and/or other surface imperfections from consistent use, but equipment is in good condition overall × Minor wear of labeling may be visible × Small dents and small areas of discoloration may be present from the removal of tags × No damage to latches or hinges, nor any missing parts, panels, bezels, or covers	B
C5	Used Very Good × Cosmetic blemishes include minor scratches and/or other surface imperfections from consistent use, but equipment is in good condition × Minor wear of labeling may be visible × Minor dents and areas of discoloration from the removal of tags × No missing parts	B

C6	<p>Used Excellent</p> <ul style="list-style-type: none"> × Overall excellent cosmetic condition × May have light scratches or other minor blemishes from normal wear × Minor cosmetic blemishes have no impact on the system’s overall functionality or performance × Fully cleaned with all non-original labels removed × No missing parts 	A
C7	<p>Certified Pre-Owned (Seller or Manufacturer Refurbished)</p> <ul style="list-style-type: none"> × Used equipment that has been fully restored to like-new condition with warranty × Fully cleaned and cosmetically repaired with no blemishes × No missing parts 	A
C8	<p>Unused</p> <ul style="list-style-type: none"> × New, out of box, unused equipment removed from original packaging with no signs of wear or alteration 	A
C9	<p>New Open Box</p> <ul style="list-style-type: none"> × New, unused equipment in original packaging where factory seals have been broken × No signs of wear or alteration 	A

Note: Functional Category, all equipment is at least F3 or greater unless noted to the contrary

Functional category	Description	
F1	<p>Collectible or Specialty Equipment (<i>Core Requirement 6.(e)(3)(A)</i>)</p> <ul style="list-style-type: none"> × Collectibles are rare, vintage, and no longer manufactured or supported by the OEM × Specialty equipment are rare and specialized equipment not generally available in retail × May have broken or missing parts 	
F2	<p>Verified Specialty Electronics (<i>Appendix D</i>)</p> <ul style="list-style-type: none"> × Verified removed from operation with no known defects in functionality × No physical damage or defects × No corrosion × No missing parts × Part numbers and serial numbers verified accurate 	

F3	<p>Key Functions Working (Appendix C – Test and Repair)</p> <ul style="list-style-type: none"> × A subset of the primary functions of the device that an ordinary user of the device expects to function are verified working through manual or software tests × Software may not be loaded or configured × Hardware required for key functions to be tested may have been removed after testing (e.g. Hard Drive) × May be missing components or parts not essential to key functions × Secondary functions may not be tested or working × May not include Focus Materials (e.g. Battery) that are not working or not tested × All missing components or parts will be listed for each item 	F3 or above
F4	<p>Hardware Functional (Appendix C – Test and Repair)</p> <ul style="list-style-type: none"> × All hardware is tested and verified working through manual or software tests × No missing or damaged components or parts × Software not loaded or configured × No hardware defects 	F3 or above
F5	<p>Refurbished (Appendix C – Test and Repair)</p> <ul style="list-style-type: none"> × All functions tested and verified working through software tests × Loaded and configured with legally licensed software for full operations × Software test results are available × No hardware or software defects 	F3 or above
F6	<p>Like New (Appendix C – Test and Repair)</p> <ul style="list-style-type: none"> × All functions tested and verified working through software tests × Repaired with OEM original parts × Loaded and configured with original manufacturer’s legally licensed software for full operation × Meets OEM specifications for full original functionality × Software test results are available × Zero defects 	F3 or above